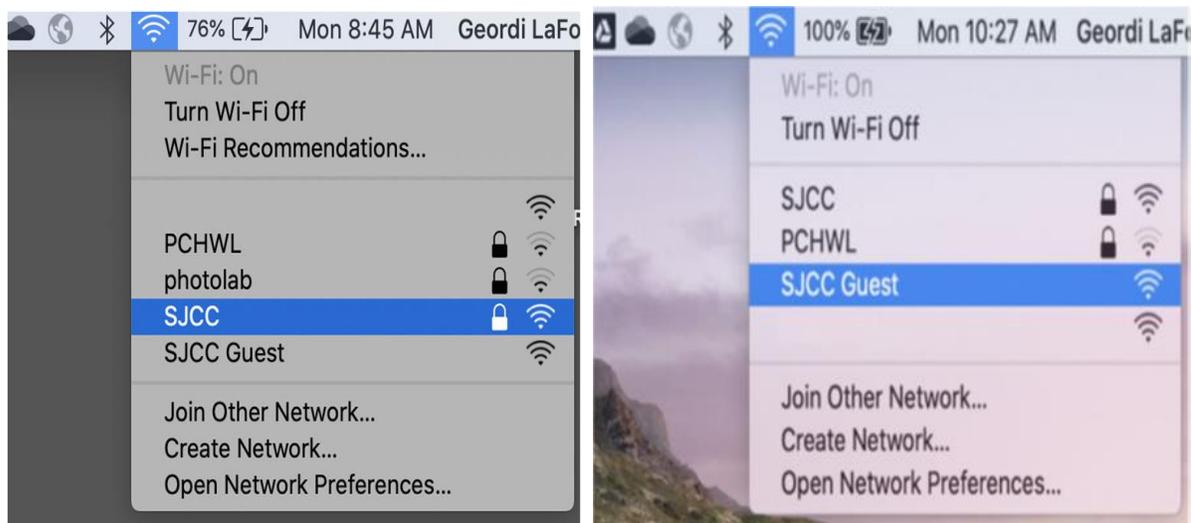


## How to Connect to the SJCC Student Wireless Network using a Mac Computer

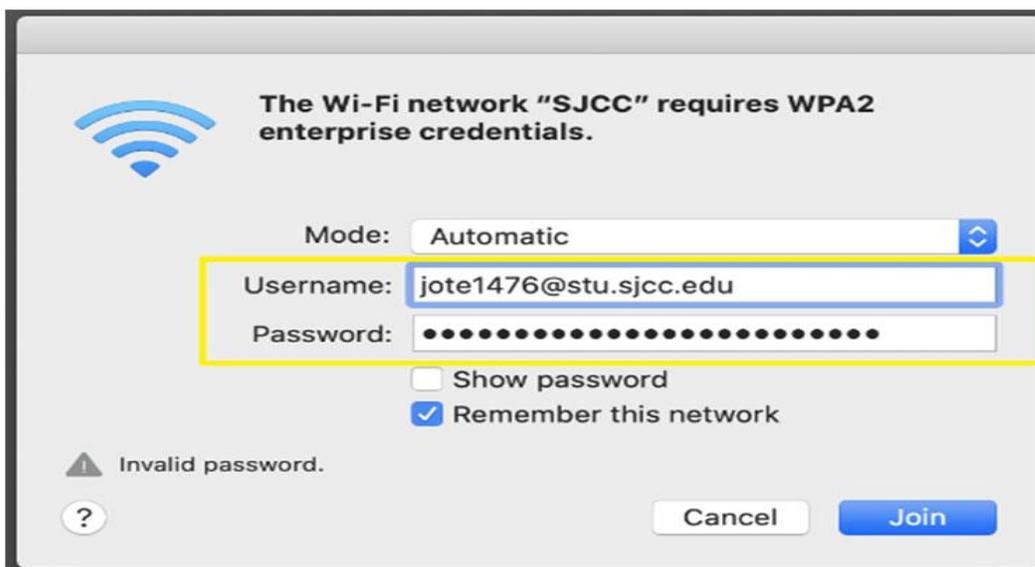
You will need to use your **student network account** to login to the **SJCC** wireless network, otherwise, you may access **SJCC Guest** wireless. Your student network account is used for Office 365 and other college resources. If you have never used your student network account, [go to page 6](#) for instructions on setting up your account.

### To Access SJCC Wireless:

1. Click on the Wi-Fi symbol on the top menu bar, then select **SJCC** and **Connect** to login. If you are not able to use your student network account, you may select **SJCC Guest** to self-register, [go to page 4](#) for instructions.



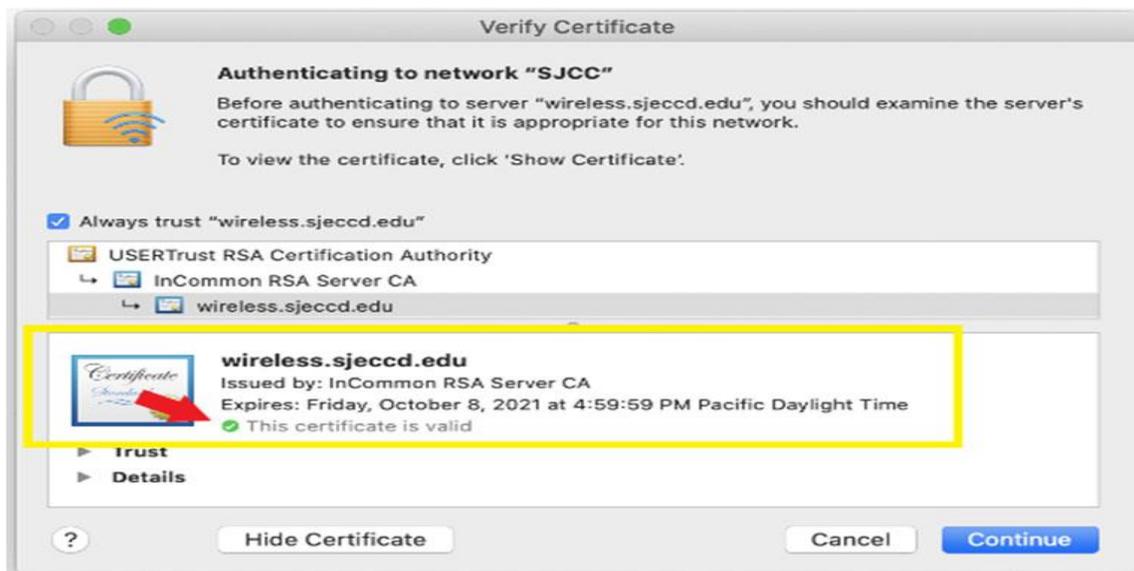
2. Enter your **student network account**, username and password, and then select **Join**.



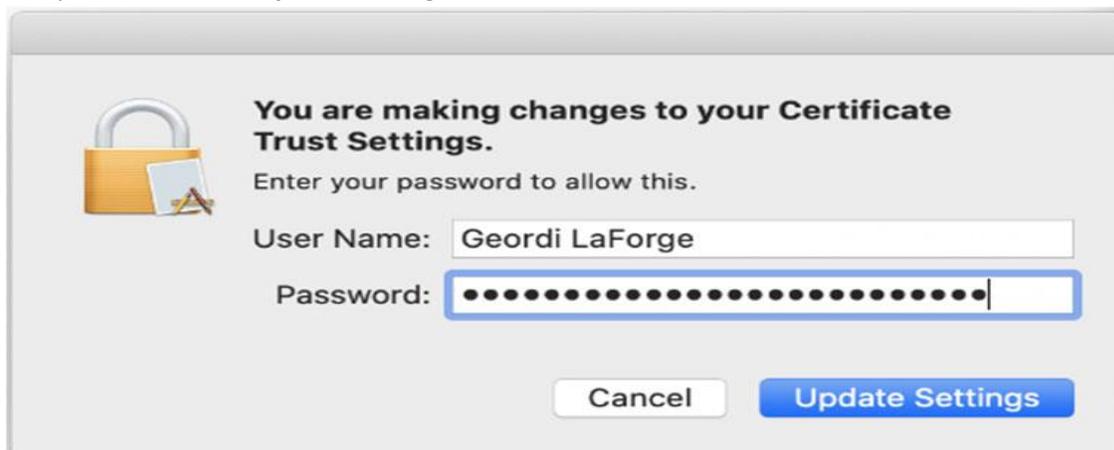
- If you selected **SJCC** wireless, a **Certificate** will appear. Select, **Show Certificate**.



- Notice that the name of the certificate is, "wireless.sjeccd.edu". Verify there is a green dot next to "This certificate is valid" and then click **Continue**.



- To save the certificate, enter the same user name and password that you used to login to your computer, then click **Update Settings**.



- Your browser will be redirected to SJECCD's Terms and Condition page. If necessary, scroll down to read the Terms and Conditions. If you agree, click the **Accept** button.

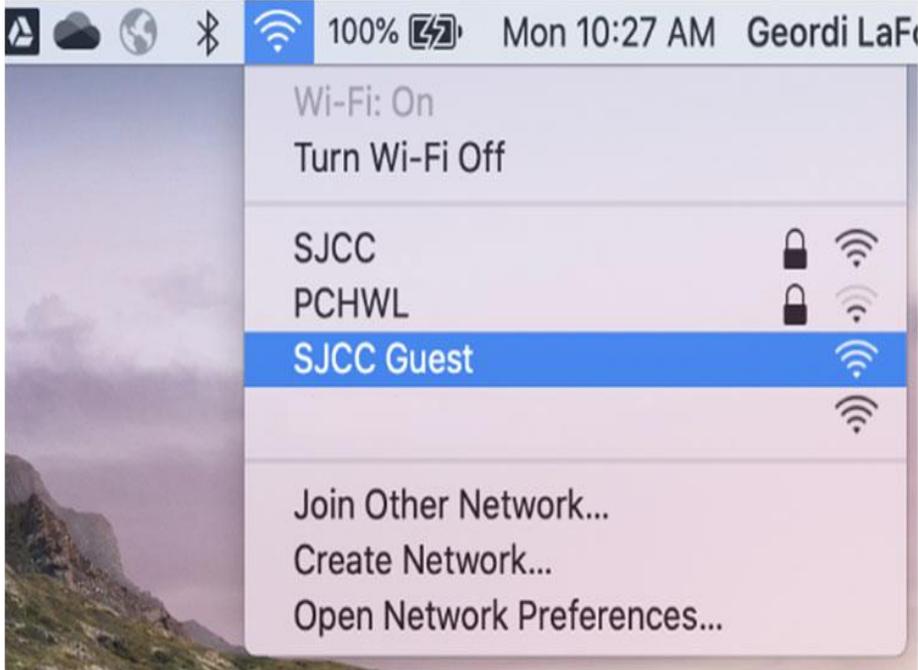


- You are now connected to the SJECCD/SJCC/EVC wireless network! Click **Done** to close the windows.



## To Access SJCC Guest Wireless

1. Click on the Wi-Fi symbol on the top menu bar, then select **SJCC Guest** and self-register.



2. Your browser will redirect to SJECDD's Terms and Conditions. If necessary, scroll down to read the Terms and Conditions. If you agree, click the **Register** button.

iPad 12:19 PM 100% 100%  
 100% 100%  
 Mon 10:27 AM Geordi LaF...

Wi-Fi: On  
 Turn Wi-Fi Off

SJCC  
 PCHWL  
**SJCC Guest**

Join Other Network...  
 Create Network...  
 Open Network Preferences...

---

iPad 12:19 PM 100% 100%  
 100% 100%  
 Mon 10:27 AM Geordi LaF...

Log In Cancel

**Network Registration**  
 By connecting to the network, you agree to our [Terms and Conditions](#) below

First Name\*  
 Last Name\*  
 Email\*  
 Phone

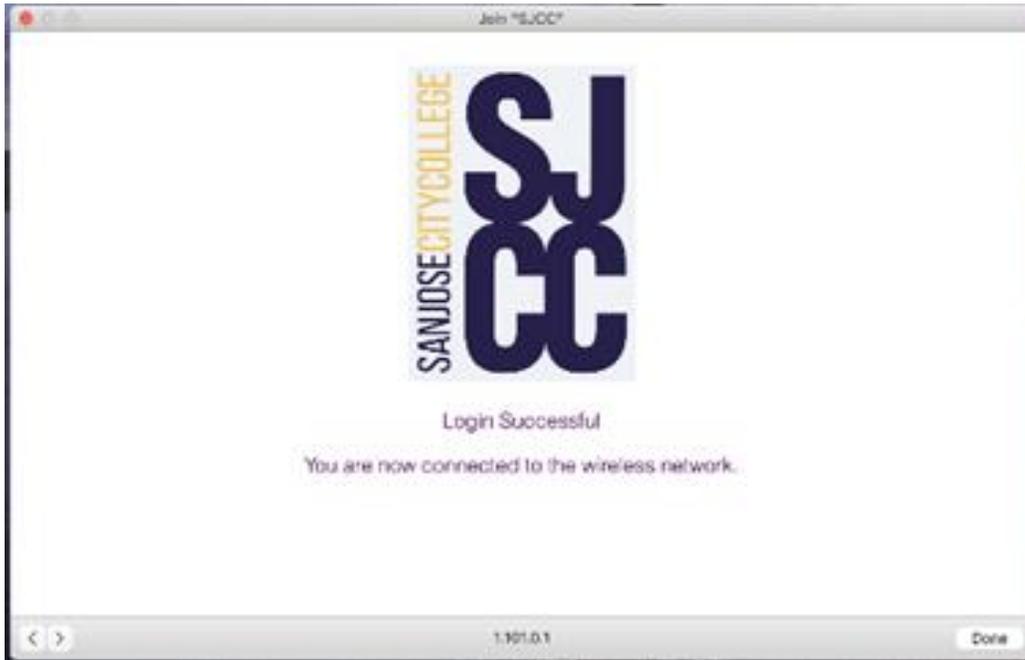
Register

(\* required)

**Terms and Conditions**

- The San Jose-Severn Community College District (SJECDD) Wireless Network is provided for registered students, employees, and registered guests at SJECDD's campus locations: EVC, SJCC, Mariposa Extension, and District Office.
- The wireless network may be unavailable at any time, for any reason, without notice.
- This wireless network is not encrypted and should not be used for transmitting private or sensitive data without a VPN connection.
- SJECDD is not responsible for the security of devices you connect to this wireless network.
- You should have no expectation of privacy when using the SJECDD Wireless Network. SJECDD reserves the right to inspect, monitor, and disclose all wireless communications including files, data, programs, and network activity.
- SJECDD shall be held harmless for any damages suffered or claims arising from connecting to the SJECDD Wireless Network or from its unavailability at any time.
- You will not attempt any malicious or illegal activity using this wireless network.
- You agree to abide by all state and federal laws and the [SJECDD Board Policy 3720, Computer and Network Use](#).

3. You are now connected to the SJECCD/SJCC/EVC Guest wireless network! Click **Done** to close the windows.



## EVC/SJCC Student Network Account Setup

Your student network account is created automatically when your college admissions application is processed. It is used to access selected EVC/SJCC resources such as the library databases, campus Wi-Fi, and Office 365 (if requested). Eventually, it will be used to access MyWeb and Canvas.

The format of your student network account is dependent on your primary college:

EVC Students: MyWebID@stu.evc.edu (e.g., tivi7676@stu.evc.edu)

SJCC Students: MyWebID@stu.sjcc.edu (e.g., bepr4843@stu.sjcc.edu)

If you have an Office 365 account, your student network account is identical to your Office 365 email address. If desired, login to MyWeb to request an Office 365 account.

In order to use your student network account for the first time, you will need to complete a verification process and select a password.

1. Open a browser and go to, <https://sso.sjeccd.edu>
2. To login the first time, select the **Unlock/Reset Password** button. This will take you to an identification verification and enrollment process.

**SJECCD SECURE LOGIN**

Email Address:

Password:

san José·evergreen  
COMMUNITY COLLEGE DISTRICT

First time sign-in for students, please visit our ITSS Help Desk portal [Knowledge Base](#) for Single Sign-On Instructions.

Buttons: Login, Change Password, Unlock/Reset Passw

3. Select **“Reset Password”** then click on the **Continue** button.

**SJECCD SECURE LOGIN - SELF SERVICE**

Please choose an action and click the button below to continue.

Email Address:

Recovery Actions Available

- Unlock Account
- Reset Password

Buttons: Continue, Cancel

4. Enter your date of birth using this format, MMDDYYYY. For example, if you were born on March 1, 2002, you would enter, 03012002. Next, enter your seven-digit **Student ID** number with the leading zero (0) in the front. Once both fields are complete, click **Continue**.

**SJECCD SECURE LOGIN - SELF SERVICE**

Please answer BOTH mandatory questions below

**Email Address**

**Requested Action** Reset Password

1) What is your date of birth? (mm/dd/yyyy)

2) What is your Student ID?

**Cancel**

Answers remaining: 2 mandatory

5. Enter your desired password in the **New Password** and **Confirm Password** boxes. The password must meet the Password Complexity Rules (see below). Click **Continue**.

**SJECCD SECURE LOGIN - SELF SERVICE**

Please enter your new password in the fields below.

**Password Complexity Rules**  
Your new password must **always** satisfy the following rules:

- Must be at least **8** characters long
- Must pass Active Directory strength policy
  - Must be at least **6** characters long
  - Must not contain any parts of your name
- Must contain characters from at least **3** of the following categories:
  1. English uppercase characters (A - Z)
  2. English lowercase characters (a - z)
  3. Base 10 digits (0 - 9)
  4. Non-alphanumeric (!, \$, #, or %)

It must also satisfy any **3** of the rules below:

- Must have at least **1** lowercase character
- Must have at least **1** uppercase character
- Must have at least **1** numeric character
- Must have at least **1** special character

**Email Address**

**Requested Action** Reset Password

**New Password**

**Confirm Password**

**Continue** **Cancel**

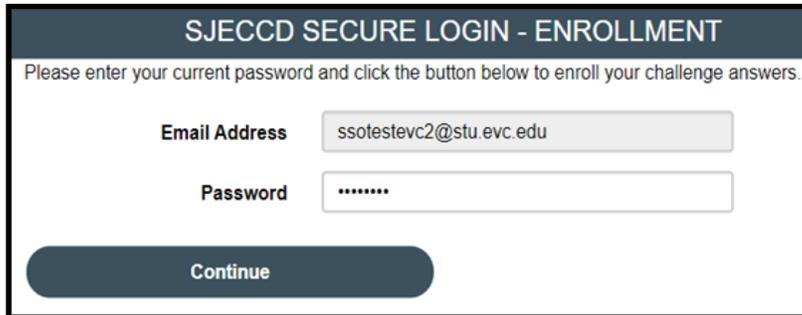
6. Once you see the "Password Reset Successfully" message, click **Continue**. You have finished the Identity Verification process. Next, the Enrollment Process will automatically begin.

**SJECCD SECURE LOGIN - SELF SERVICE**

**Password Reset Successfully**

[Continue](#)

- The first time you login, you will go through the SJECCD Secure Login Enrollment Process. Enter your student network account username (it looks like an email address) and your new password, and then click **Continue**.



**SJECCD SECURE LOGIN - ENROLLMENT**

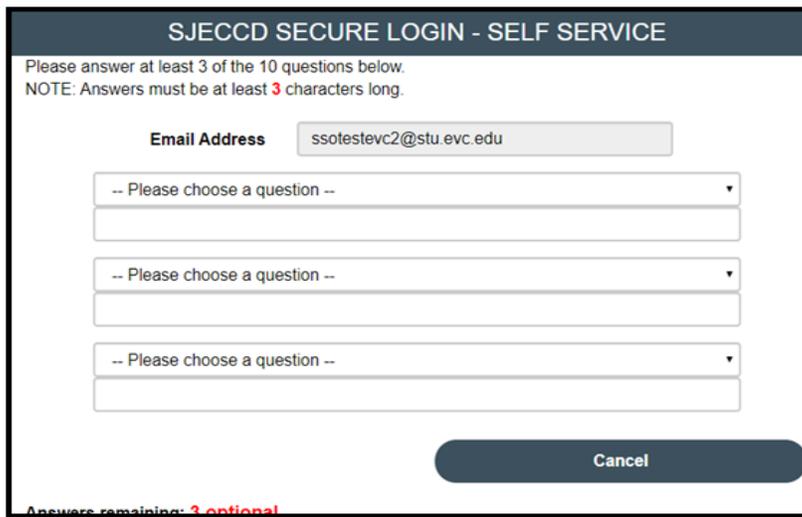
Please enter your current password and click the button below to enroll your challenge answers.

**Email Address**

**Password**

**Continue**

- Select three predefined questions and enter your answers. Click **Continue**.



**SJECCD SECURE LOGIN - SELF SERVICE**

Please answer at least 3 of the 10 questions below.  
NOTE: Answers must be at least 3 characters long.

**Email Address**

-- Please choose a question --

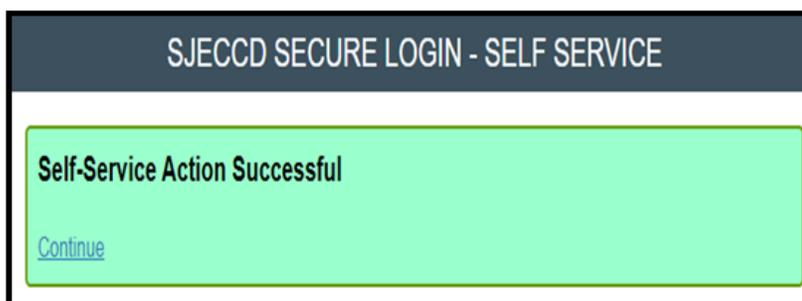
-- Please choose a question --

-- Please choose a question --

**Cancel**

Answers remaining: 3 optional

- Click **Continue** once you receive the 'Self-Service Action Successful' message.



**SJECCD SECURE LOGIN - SELF SERVICE**

**Self-Service Action Successful**

[Continue](#)

10. To enroll your mobile phone (optional), you will need your mobile phone nearby before proceeding. Enter your mobile phone number and click Continue. (If you do not have a mobile number or do not want to provide it, click Skip.)

11. If a mobile phone number was provided, a one-time passcode (OTP) will be sent to your mobile phone. Check for the OTP passcode and enter it into the One-Time-Passcode field (standard texting fee may apply per your carrier). Click **Continue**.

12. Click **Continue** once you receive the 'Self-Service Action Successful' message.

Return to the [login instructions](#).

You may use your EVC/SJCC student network account. To change your password, update your account, or access select resources, go to, <https://sso.sjeccd.edu>. For assistance, you may contact the **ITSS Help Desk** at 408-270-6411, or online at <https://services.sjeccd.edu/tdclient/home>.

To access Library resources, simply visit the respective campus website (SJCC: <https://www.sjcc.edu/current-students/library> or EVC: <https://www.evc.edu/library>).