

Canvas

Canvas is used for online courses at Evergreen Valley College and San Jose City College.

Canvas Support for Students and Faculty

Mon-Thu, 8:00 a.m. to 6:00 p.m. and Friday until 5:30 p.m., contact the ITSS Help Desk at the [ITSS Help Desk Portal](#), or call (408) 270-6411.

AFTER HOURS: Chat with Canvas support (24x7): for assistance click on [Faculty](#) or [Students](#). Create a Canvas support ticket by email, support@instructure.com. Mon-Fri, 5:00 p.m. to 8:00 a.m. and weekends (24x7), go to the [ITSS Help Desk Portal](#) or call the Canvas Support Hotline: EVC call 844-303-5596 and SJCC call 844-303-0353.

Canvas Supported Browsers and Mobile Apps

<https://community.canvaslms.com/docs/DOC-1284>

[App Store - Canvas Mobile App](#)

[Google Play - Canvas Mobile App](#)

Canvas Login Instructions

[Faculty Login Instructions to Canvas](#)

[Student Login Instructions to Canvas](#)

Canvas and Zoom Instructions

[Using Zoom within Canvas](#)

[Canvas Instructor Guides](#)

[Canvas Student Guides](#)

[Canvas Accessibility](#)

[Adjusting Section Dates for Short-Term Classes](#)

College Resources for Online Learning

[SJCC Online Learning and Resources](#)

[EVC Online Learning and Resources](#)

Office of Civil Rights Online Education and Website Accessibility [Webinar](#)

@One Resources for Teaching with Canvas during an Emergency

[How to Keep Teaching during an Emergency](#)

[Canvas for Instructional Continuity](#)

[Resources Shared by CCCs](#)

CVC-Online Educational Resources

[Instructional, Student Services, and Shared College Resources](#)

[Emergency Emergency Preparedness](#)